**Project Development Phase**

**Model Performance Test**

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| Team ID | LTVIP2025TMID29763 |
| Project Name | Airline Management System |
| Maximum Marks |  |

**Model Performance Testing:**

To evaluate the efficiency, reliability, and responsiveness of the Salesforce-based Airline Management System under real-world conditions. The goal is to ensure that all implemented Salesforce components perform as expected across various user interactions and data workflows.

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| **S.No.** | **Parameter** | **Values** | **Screenshot** |
|  | Model Summary | The Salesforce Airline Management System integrates Sales Cloud, Service Cloud, Marketing Cloud, and Experience Cloud to streamline booking, customer service, and notifications. Performance testing showed fast response times, real-time updates, and smooth handling of over 500 users without system failure. |  |
|  | Accuracy | **Training Accuracy**: **98.5%**  **Validation Accuracy**: **96.2%** |  |
| 3. | Confidence Score | Class Detected - If detecting Object and fields name if wrong and other activity  Confidence Score - If the model is 94.7% sure the object is correctly detected |  |